EUROPEAN CENTRE FOR SOCIAL WELFARE POLICY AND RESEARCH

Federal Ministry Republic of Austria Social Affairs, Health, Care and Consumer Protection



Bridge Building Peer Reviews and Trainings in Social Welfare Summary of evaluation findings

To measure the participant's satisfaction and the policy impact of the project the evaluation team used indicators that were applied in two surveys, the **Satisfaction survey** and the **Impact Assessment survey**.



The project engaged with stakeholders (primarily civil servants) in the Bridge Building (BB) countries of the European Centre, reaching a total of **535 individuals** across the **11 Mutual Learning events**. **79.25%** of participants (**424** individuals) were **women**.



93%

Had a good overall impression of the events



90%

Stated that the events increased their knowledge in the respective topics



90%

Learned about useful approaches in their professional work



96%

Found the exchange with other experts to be fruitful and the input valuable



85%

Acknowledged a positive impact in the policy making process in BB countries



73%

Favoured the continuation of Mutual Learning events

Examples of topics covered in the Mutual Learning events

Peer Reviews Deinstitutionalisation
Social assistance

Policy Reviews Gender equality
Cost-of-living crisis

Trainings

Long-term care Financing social services

Indicators & Key findings

Success indicators were measured through the **Satisfaction survey** (after each event):

- 85% of respondents agreed that the events helped them develop new policy perspectives for their jobs.
- 81% of respondents confirmed they were able to prepare policy recommendations for future reforms.

Change indicators were measured through the **Impact Assessment survey** (at project end):

- > 80% of respondents admitted to sharing knowledge within their organisation.
- > 38% of respondents agreed that the events had an impact on learning outcomes in their organisation.
- ➤ 36% of respondents agreed that learning outcomes contributed to a change in their policy system.



Geographical distribution of participants of Peer/Policy reviews and the hands-on pilot (7 out of 11 mutual learning events)

Meeting project objectives

- 40% of the respondents confirmed that the project has helped their organisation to cope with the health and social consequences of COVID-19.
- > 53% of the respondents believed that the project has contributed to improving the social situation of women, girls, and vulnerable groups in their country.
- 44% of the respondents confirmed that the project has contributed to strengthening the sustainability of social and health systems in their country.