InCARE

Supporting **IN**clusive development of community-based long-term **CARE** services through multi-stakeholder participatory approaches

The **InCARE project** started in 2020 with the aim of doing two things at once: implementing social innovations in long-term care (LTC) involving diverse stakeholders in Austria, North Macedonia and Spain, and supporting the development of the LTC systems. Three years later we look back at what InCARE created, how it can have the best impact beyond the project and what we have learned.
Join us in Vienna for a day of reflection, discussion and celebration.

Supporting Social Innovation in LTC

Final conference of the InCARE project
09:00-17:00
28 September 2023
Hotel Strudlhof, 1090
Vienna, Austria

InCARE Objectives:

- **Empowering local communities**, care users and their families to **shape the development of LTC services**, ensuring that social innovations reflect their goals and support needs

- Implementing **(pilot) innovative community-based LTC services** that are co-designed and run in partnership by relevant local stakeholders (local ownership)

- Capacitating national and local multi-stakeholder groups for adapting and adopting socially innovative community-based LTC services, with a **clear vision and plan for the sustainable development** of the LTC system (Theory of Change) and coherent national policies on LTC (supportive multi-level governance)

- Supporting **inclusive and effective policy processes** for comprehensive national LTC strategies

- Strengthening local capacity to generate and use a strong **evidence base to inform policy and LTC service design**

- Facilitating **mutual support and transnational learning communities**

<div align="center">Programme</div>

08:30   *Registration*

09:00   **Welcome**
Susanna Ulinski, European Commission (tbc)

09:05   **Presentation of participants and expectations**
Kai Leichsenring, European Centre

09:30   **Short introduction to the InCARE project and results**
Selma Kadi, European Centre

09:45   **Social innovations in LTC in Austria, North Macedonia and Spain**
The InCARE pilots presented by Karin Ondas (Chance B, AT), Tamara Grbevska (Red Cross, NMK), Álvaro Garcia (Fundación Matia, ES)

10:30   *Coffee Break*

10:45   **Supporting sustainability of social experimentations**
World café with three stations focusing on:
- Improved integrated care in Austria (Karin Ondas, Chance B)
- The emergency button service in North Macedonia (Tamara Grbevska, Red Cross)
- Improved dementia care in Spain (Álvaro Garcia, Fundación Matia)

11:45   **Sustainability and scalability of social innovations in LTC**
Exchange of insights and plenary discussion moderated by Stecy Yghemonos, Eurocarers

12:30   *Lunch Break*

14:00   **Accompanying the development of LTC systems through research and stakeholder engagement: Baselines, scenarios and future costs**
Simulations presented by Adelina Comas-Herrera (LSE, UK)

14:30   **Mutual support of research and policy in LTC:**
InCARE policy toolkits presented by Nick Zonneveld (Vilans, NL)

15:00   **Mutual learning session on challenges and opportunities for reforming LTC systems**
World café with three stations focusing on:
- promoting person-centred care (Nick Zonneveld, Vilans)
- enhancing access to quality LTC services (Kai Leichsenring, European Centre)
- implementing trainings as a tool to develop LTC systems (Claire Champeix, Eurocarers)

16:00   *Coffee Break*

16:10   **Learning from social experimentation in InCARE**
Integrating evaluation into social experimentation projects by Elif Naz Kayran, European Centre

16:25   **Learnings from the InCARE project**
Exchange of insights and plenary discussion moderated by Selma Kadi, European Centre

16:50   **Good-bye**

17:00   *End of conference*

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