

# Discussing home care

*International Expert Meeting on “Monitoring Long Term  
Care for the Elderly”*

**Jerusalem, September 6-10 2009**

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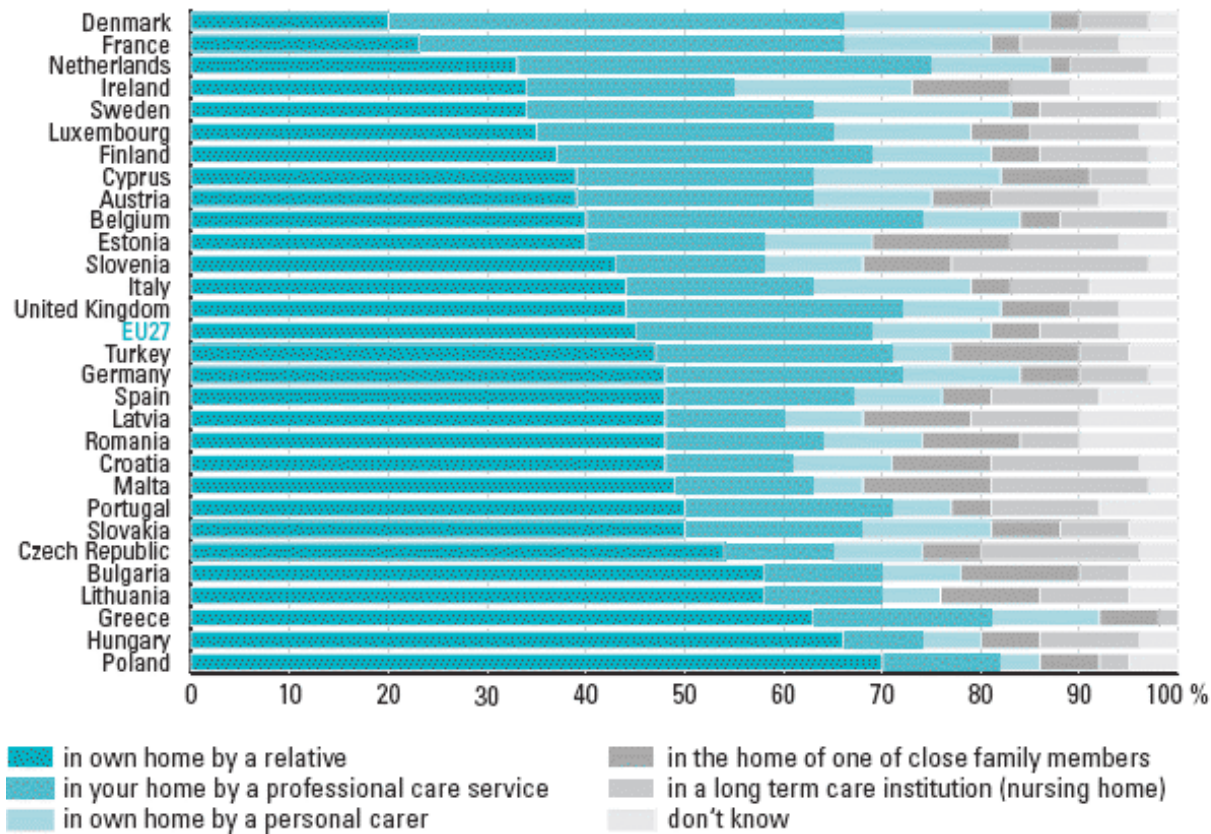
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# Starting point: stating preferences

EUROBAROMETER (2007) Personally became dependent on long-term care, how would you prefer to be looked after?



Source: EUROBAROMETER (2007)

# The policy stance

- *“Allowing people to be cared for in their preferred [at home] environment”*
- *Support for carers (cash and in-kind benefits)*
- *Investing in home care services/blurring the frontiers between home and institutional care (Denmark)*

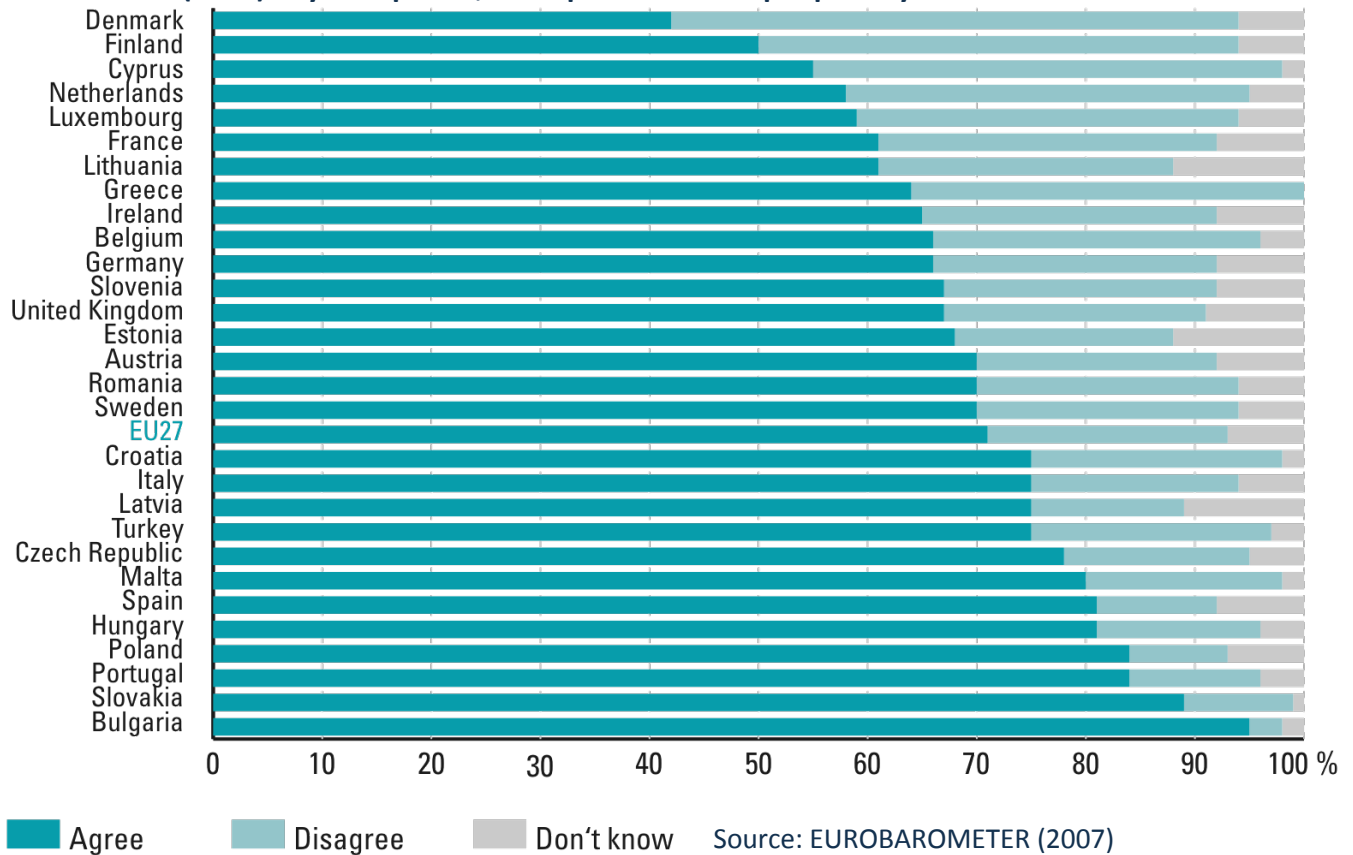
# Informal care-givers

*Most care is delivered exclusively by informal carers*

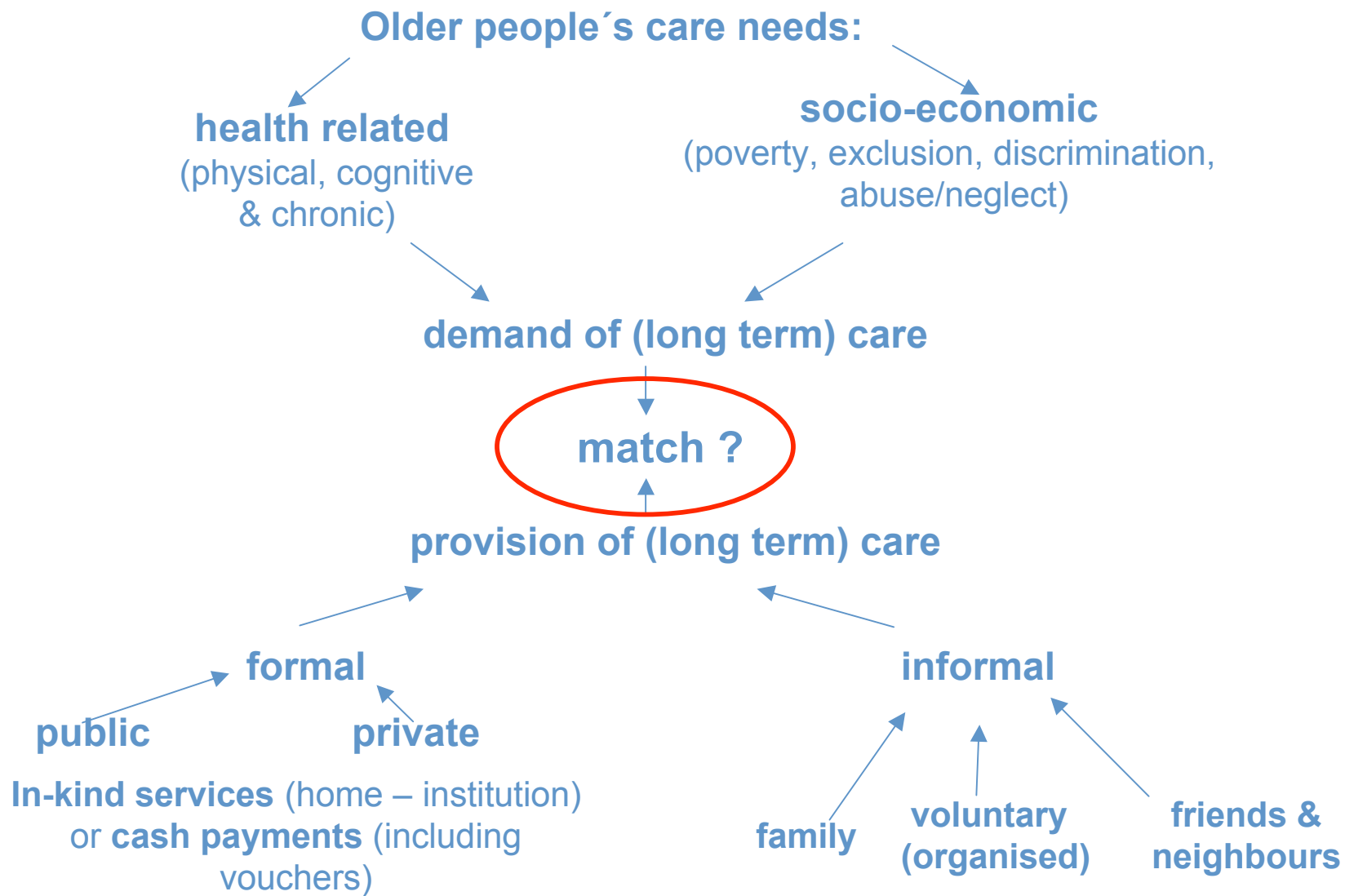
*Overburdening carers*

*Can home help become informal care's best friend?*

EUROBAROMETER (2007) In your opinion, do dependent older people rely too much on their relatives?

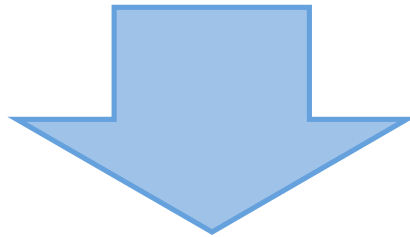


# Matching needs (demand) and services (supply)



# Matching what people value most

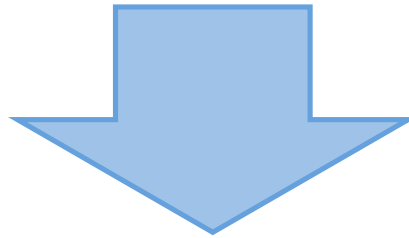
1. *Help is available at the time you need it most*
2. *Care workers treats elder with dignity and respect*



1. *Challenging for both commissioning and tendering processes*
2. *Given enough attention in the national quality frameworks?*

# Matching areas where people need more help

*Examples: Emotional support  
Information*



- 1. One thing families know what to deliver is emotional support*
- 2. Are we providing this in face of added complexity?*

# Thought provoking questions

1. *How best to provide a continuum of care that includes informal carers?*
2. *Are characteristics of services matching peoples' needs? What obstacles remain?*
3. *Increasing the basket of services provided at home... increasingly complex access?*